

## Terms and Conditions - Custom Style Bundle Service

**Introduction:** Thank you for considering our custom style bundle service. Before selling your second-hand clothes to our company for resale as bundles, please read and understand the following terms and conditions. By participating in our service, you agree to abide by these terms.

### Acceptance Criteria for Clothing Items:

1. **Condition:** All second-hand clothing items must be in excellent or gently used condition. No tears, rips, or significant damage will be accepted.
2. **Odours and Smells:** Second-hand clothing items should be clean and free from any odours or smells. We reserve the right to reject items that do not meet this criterion.
3. **Bobbling:** Second-hand clothes should be free from excessive bobbling or pilling. Items with minimal wear and maintained fabric integrity are preferred.
4. **Brand Label and Sizing:**
  - **Brand Label:** Original brand labels must be intact and legible.
  - **Sizing:** The sizing information on the label should be visible and accurate.

### Types of Clothing:

- **Seasonality:** Consideration will be given to the seasonality of the items. Please check our guidelines for current preferences.

### Exclusions:

- **Undergarments and Swimwear:** For hygiene reasons, we do not accept second-hand used undergarments or swimwear.

### Submission Process: 9. Photographic Documentation:

- Sellers must provide clear and accurate photos of the second-hand items from multiple angles.
- Photos should accurately represent the item's condition and any potential flaws.

**Listing Accuracy:** Sellers are responsible for providing detailed and accurate descriptions of their second-hand items. Misrepresentation may result in rejection.

### Pricing and Payment:

- **Pricing Guidelines:** We reserve the right to set prices based on the second-hand item's condition, brand, and market value.
- **Payment:** Payment will be processed according to the agreed terms upon acceptance of the second-hand items. We reserve the right to adjust payments based on the actual condition upon receipt.

### Shipping and Packaging:

- **Packaging Guidelines:** Sellers must follow guidelines for proper packaging to prevent damage during transit.

- **Shipping Carrier:** Sellers are encouraged to use recommended shipping carriers and methods for secure transportation.

**Feedback System:** Consistent bad quality items may result in restrictions on future submissions.

**Conclusion:** By participating in our custom style bundle service, you acknowledge and agree to these terms and conditions. Our company reserves the right to modify these terms at any time, and sellers will be notified of any changes. We appreciate your cooperation in maintaining the quality and integrity of our custom style bundles.